



## **Sheila Oliver, Deputy Commissioner, Mortgage Lending and Escrow**

[California Department of Financial Protection and Innovation](#)

May 2021 - Present 1 year 1 month

Los Angeles Metropolitan Area

### About

Competent in planning, organizing, creating, managing, and evaluating sound compliance and governance programs. My areas of expertise include regulatory and compliance risk management, compliance examination, risk assessments, UDAAP complaint processing, fair & responsible lending analysis and HMDA reporting. Possess strong problem-solving, interpersonal communication, and presentation skills, and an experienced regulatory compliance professional with responsibilities for recruiting, developing, and retaining competent staff. Effective at developing and facilitating training programs, analyzing and monitoring bank data, and providing recommendations and feedback. Adept at managing relationships with clients, senior management, and the Board of Directors. I also serve as a private instructor within the Los Angeles area for the unbanked consumer education program as well as work with the Los Angeles County Homeless Program.

### Education

- **Pepperdine University, The George L. Graziadio School of Business and Management**  
Bachelor of Science, Business Management Law  
2008 - 2010
- **2005 ABA National Compliance School**  
2006 ABA National Compliance National Banking Degree  
2005 - 2005